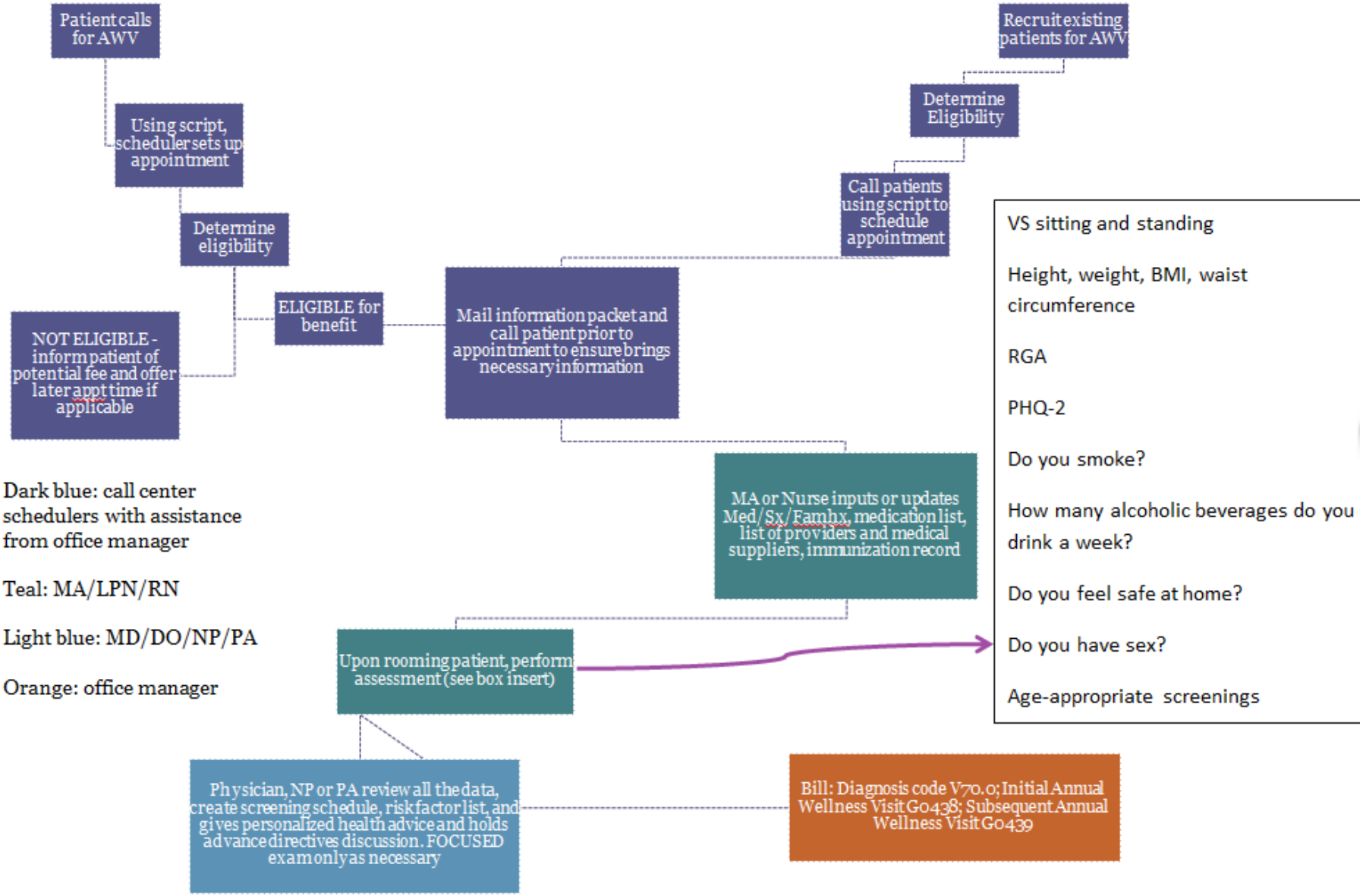
Patient calls for AWV
Using script, scheduler sets up appointment
Determine eligibility
NOT ELIGIBLE - inform patient of potential fee and offer later appt time if applicable
ELIGIBLE for benefit
Mail information packet and call patient prior to appointment to ensure brings necessary information
Recruit existing patients for AWV
Determine Eligibility
Call patients using script to schedule appointment
MA or Nurse inputs or updates Med/Sx/Famhx, medication list, list of providers and medical suppliers, immunization record
Upon rooming patient, perform assessment (see box insert)
VS sitting and standing
Height, weight, BMI, waist circumference
RGA
PHQ-2
Do you smoke?
How many alcoholic beverages do you drink a week?
Do you feel safe at home?
Do you have sex?
Age-appropriate screenings
Physician, NP or PA review all the data, create screening schedule, risk factor list, and gives personalized health advice and holds advance directives discussion. FOCUSED exam only as necessary
Bill: Diagnosis code V70.0; Initial Annual Wellness Visit G0438; Subsequent Annual Wellness Visit G0439
Dark blue: call center schedulers with assistance from office manager
Teal: MA/LPN/RN
Light blue: MD/DO/NP/PA
Orange: office manager